

From: Ian.Clements [REDACTED]
Sent: Tuesday, April 23, 2024 11:39 AM
To: [REDACTED] Heron, Andrew
<Andrew.Heron@southwark.gov.uk>
Cc: Regen, Licensing <Licensing.Regen@southwark.gov.uk>;
mark.A.Lynch [REDACTED]
Subject: RE: Bird House Brewery Co. Arch Unit 1127 Bath Factory Estate SE24 9AJ
ref24/302

Dear Jon

Thank you for your response, we are happy to accept the amendments as detailed in your email and confirmed below.

1. That a digital CCTV system shall be installed at the premises, shall be maintained in full working order and shall be continually recording at all times that the premises are in use. The CCTV system must be capable of capturing a clear facial image of every person who enters the premises in all lighting conditions. The CCTV system shall be correctly time and date stamped at all times. The CCTV system shall cover all interior and exterior areas of the premises, including the frontage of the premises, and shall collect clearly defined / focused footage. That all CCTV footage shall be kept for a period of thirty one (31) days and shall be made immediately available to Police and responsible authority officers on request.

2. That a member of staff shall be on duty at all times that the premises are in use, who is trained in the use of the CCTV system and who is able to view, and download to a removable storage device, CCTV footage at the immediate request of Police and responsible authority officers.

3. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times.

4. That all relevant staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training ('the staff training logs') shall be kept at the premises, shall be updated every 6 months and shall be made immediately available to responsible authority officers on request. The training logs shall include the trainee's name (in block capitals), the trainer's name (in block capitals), the date(s) of training and a declaration that the training has been received and

understood by the trainee. If the staff training logs are a paper hardcopy then the signature of the trainee, the signature of the trainer shall be included. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.

5. Clearly legible signs shall be prominently displayed where they can easily be seen and read by customers at all exits from the premises, requesting that

(A) Requesting people leave the premises in a quiet and orderly manner so as not to disturb local residents.

(B) Customers do not consume alcoholic drinks bought at the premises in the vicinity of the premises. Such signs shall be maintained free from obstruction when the premises are in use.

6. An incident book/incident recording system shall be kept at the premises to record details of any of the following occurrences at the premises:

(i) Instances of anti-social or disorderly behaviour or Violence

(ii) Calls to the police or fire brigade

(iii) Abuse of staff and/or customers

(iv) Ejections of people from the premises

(v) Visits to the premises by the local authority, police or fire brigade

(vi) Refused sales of alcohol

(vii) Any malfunction in respect of the CCTV system

(viii) Any other relevant incidents

The incident book/incident recording system shall record the time, date, location, and description of each incident as well as the printed name of the person reporting the incident and any action taken in respect of the incident. The incident book/incident recording system shall be available and accessible at the premises at all times that the premises are in use in accordance with this licence and shall be made available immediately to Police and responsible authority officers upon request. A record of the preceding 12 months' incidents shall be available at the premises at any time. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.

7. That if a Pubwatch scheme exists in respect of the local area, then the licensee / management will join and participate in the Pubwatch scheme. (details can be obtained from Southwark Police Licensing and Night Time Economy team)

8. Premises must have a welfare and vulnerability policy and all staff must receive this training. All new staff must receive this training before starting their role and all staff must have refresher training every 12 months. All training must be recorded and these records must be available on immediate request by responsible authority officers. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.

9. The venue shall support "Ask for Angela" or another similar safety initiative and posters shall be displayed on the premises. All staff shall be trained in "Ask Angela" or a similar safety initiative and a record of this training shall be kept on the premises and made available for inspection immediately to responsible authority officers upon request. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.

10. That a dispersal policy to assist with patrons leaving the premises in an orderly and safe manner shall be devised and maintained regarding the premises. A copy of the dispersal policy shall be accessible at the premises at all times that the premises are in operation. The policy should include (but not necessarily be limited to) the following:

- I. Details as to how customer / staff egress at the premises shall be managed to minimise causing nuisance.¹¹
- II. Details of public transport in the vicinity and how customers will be advised in respect of it.
- III. Details of the management of taxis to and from the premises.
- IV. Details of the management of any 'winding down' period at the premises.
- V. Details of the use of security and stewarding in respect of managing customer dispersal from the premises.
- VI. Details of road safety in respect of customers leaving the premises.
- VII. Details of the management of ejections from the premises.

VIII. Details as to how any physical altercations at the premises are to be managed

X. Details of how refuse / waste in the local vicinity arising through the operation of the premises will be cleared up (e.g. flyer clean up, post event clean up).

11. A minimum of one (1) SIA registered door supervisor will be employed at the premises on any day when the terminal hour is beyond midnight. The SIA Registered door supervisor shall be employed from 2100hrs until all patrons have vacated the premises and the vicinity of the premises

12. That a minimum of one(1) SIA registered door supervisor shall wear body worn video cameras and all footage is to be made immediately available to police or any responsible authority officer upon request.

13. That SIA registered door supervisors will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to deescalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises and to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. At the close of business they shall proactively encourage patrons to vacate the premises. The door supervisors shall be easily identifiable.

A zero-tolerance drugs and weapons policy shall be undertaken at the premises.

(a) Anybody found with / using drugs and / or weapons will be ejected from the premises and shall not be admitted to the premises again.

(b) The details of any person found dealing drugs or using weapons will be taken (if possible) and given to the police.

(c) Any person who is suspected of having drugs on their person will be asked to consent to a search, and should they refuse the search that person shall be ejected from the premises.

14. The sale of alcohol for consumption off the premises may be provided in the following circumstances:

- i) To any person **seated and** consuming alcohol in the seating area outside the premises
- ii) In an open plastic drinking vessel until 2200 for consumption away from the premises
- iii) At any time in a sealed container for consumption away from the premises.

15. **There shall be no removal of glassware by patrons from the premises after 0000hrs.**

We are no in a position to withdraw our representation

Kind Regards

Ian Clements Ian - AS-CU